

GREEN OXEN WARRANTY POLICY

Green Oxen products are manufactured from the highest quality aluminum in the USA using robotic equipment for extreme accuracy and consistency. All of our products meet LEED requirements and meet the highest standards for high-end commercial and residential properties.

Green Oxen Company (hereinafter “Green Oxen”) warrants to the original purchaser (“Purchaser”) that, under normal use and service conditions, Green Oxen Epulum Railing, Koli Interior Door, Aluria Cove Lighting and Vinson Baseboard (the “Product”) shall, for a period of twenty-five (25) years from the date of original purchase, be free from material defects in workmanship and materials. If a defect occurs within the warranty period, Purchaser shall notify Green Oxen in writing and, upon confirmation by an authorized Green Oxen representative of the defect, Green Oxen’s sole responsibility upon validation of a warranty claim shall be, at its option, to either replace the defective Product or refund the portion of the purchase price paid by Purchaser for such defective Product (not including the cost of its initial installation or shipping).

Painted railings carry their own separate finish warranty from the paint manufacturer with respect to the specific paint chosen and such paint warranties are passed through to the purchaser.

With respect to installations where atmospheric conditions are influenced by a body of salt water (or other atmospheric contaminant conditions), failure to strictly adhere to the cleaning guidelines available at www.greenoxen.com will void this warranty with respect to any condition resulting from such failure. Product installation within one mile of oceanfront locations are unconditionally guaranteed for one (1) year against cracking, peeling, or chipping.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS WARRANTY SHALL NOT COVER AND GREEN OXEN SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED INCLUDING BUT NOT LIMITED TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

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This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed.

To make a claim under this limited warranty, Purchaser, or the transferee shall send to Green Oxen, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

Green Oxen
1800 NW 69th Ave. #102
Plantation, Florida 33313

Green Oxen reserves the right to request the return of the product, transportation charges paid by the customer, for the purpose of inspecting the material to determine the validity of a claim. Green Oxen does not warrant against and is not responsible for any condition attributable to (1) improper installation of the Product; (2) abuse or misuse beyond normal use and service conditions, or in an application not recommended by Green Oxen's guidelines and local building codes (Green Oxen is not liable for orders which do not comply with codes applicable to the area in which your project will be installed); (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Product is installed; (4) damages attributable to fire, hurricanes, tornadoes or other violent storms, earthquakes or other Acts of God, accidents, vandalism, or other casualties, impact of objects, or exposure to atmospheric pollutants, exposure to chemical reagents or conditions other than natural weather processes, (5) improper handling, storage, abuse or neglect of the Product by Purchaser, the transferee, or third parties; or (6) normal and ordinary wear and tear.

No person or entity is authorized by Green Oxen to make and Green Oxen shall not be bound by any statement or representation as to the quality or performance of Green Oxen products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Green Oxen and Purchaser.

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TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL GREEN OXEN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND GREEN OXEN'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

The above constitutes the complete warranty by the manufacturer and no other agreement, written or implied, is valid.